



CASHTECH

CURRENCY PRODUCTS
A QWINSTAR COMPANY

CASHTECH CURRENCY PRODUCTS

A market-leading provider of maintenance and technical service solutions to financial institutions, cash processors, cash in transit (CITs), manufacturers, resellers, and retailers.

With over 40 years of combined expertise in cash automation, bank branch solutions, remittance processing equipment, and maintenance services, CashTech and Qwinstar are uniquely positioned to support clients across Canada and the United States.

INDUSTRIES

WE SERVE:

- Banks and Credit Unions
- Casinos and Gaming
- Cash in Transit (CITs)
- Convenience Store
- Entertainment & Amusement
- Grocery Store
- Retailers

OUR VISION

To be the preferred multi-vendor provider of maintenance and product solutions for Currency and Payment Processing Equipment in North America.

OUR CORE COMPETENCIES



Sales

Our expansive portfolio and in-depth knowledge of currency and payment processing equipment provides clients with the expertise they need to improve their bottom line.

There are a variety of different solutions from multiple manufacturers to choose from.

Maintenance Services

Our maintenance services go far beyond simple product offerings. We offer extensive North American field service coverage. With a team of certified service technicians on your side, any issues can be diagnosed and corrected quickly and efficiently. Service technicians also provide preventative and corrective maintenance and tailor services to meet your business's specific needs.

We pride ourselves on exceeding customer expectations for break-fix service delivery, preventative maintenance, Service Level Agreements (SLAs), reporting, and in-warranty and post-warranty support.



Managed Services

Our worry-free managed services ensure our clients can focus on what they do best—run their businesses.

We'll take care of the rest, including equipment-related sourcing, fulfillment, implementation, project management, asset management, reporting, training, warehousing, and business continuity programs.

MARKET LEADERS



Field service organization with extensive coverage serving markets throughout North America



Experts in parts management to deliver top-shelf service



7-day, 24-hour bilingual dispatch and technical support

SOLUTION SETS FOR OUR CLIENTS



Cash Automation

With new cash automation solutions, businesses across Canada and the U.S are realizing the advantages of better cash handling and cash management. If you handle cash to any degree in your organization, you could profit from automating the process. Benefits include decreased labour costs, counterfeit detection, greater accuracy, optimized cash flow, improved security, increased operational efficiencies, detailed reporting, and more.

All-Branch Services

Get the most out of your workforce and bank branch equipment. All-branch service is the first-of-its-kind managed services, fulfillment, break-fix service, and asset management solution that helps banks reduce costs across their branch network, establish efficient operations, and deliver superior customer service.

This end-to-end solution takes the hassle out of equipping, maintaining, and servicing your bank branch or credit union environment. CashTech and Qwinstar handle the entire process of hardware acquisition, warehousing, installation, training, help desk repair, asset management, redeployment, and reporting.

With all-branch service, you'll benefit from increased security, outsourced asset management, scalability, device accountability, streamlined processes, and cost reductions.



Remittance Solutions and Check Imaging Solutions

Are you seeking to protect your cheque sorter investment into the foreseeable future beyond the manufacturer's announced end-of-support dates? We are the largest service provider of cheque sorting systems in Canada and the US, offering on-site service with fully qualified service engineers, diagnostic tools to diagnose issues, the industry's largest supply of parts, and fully refurbished systems and modules.

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